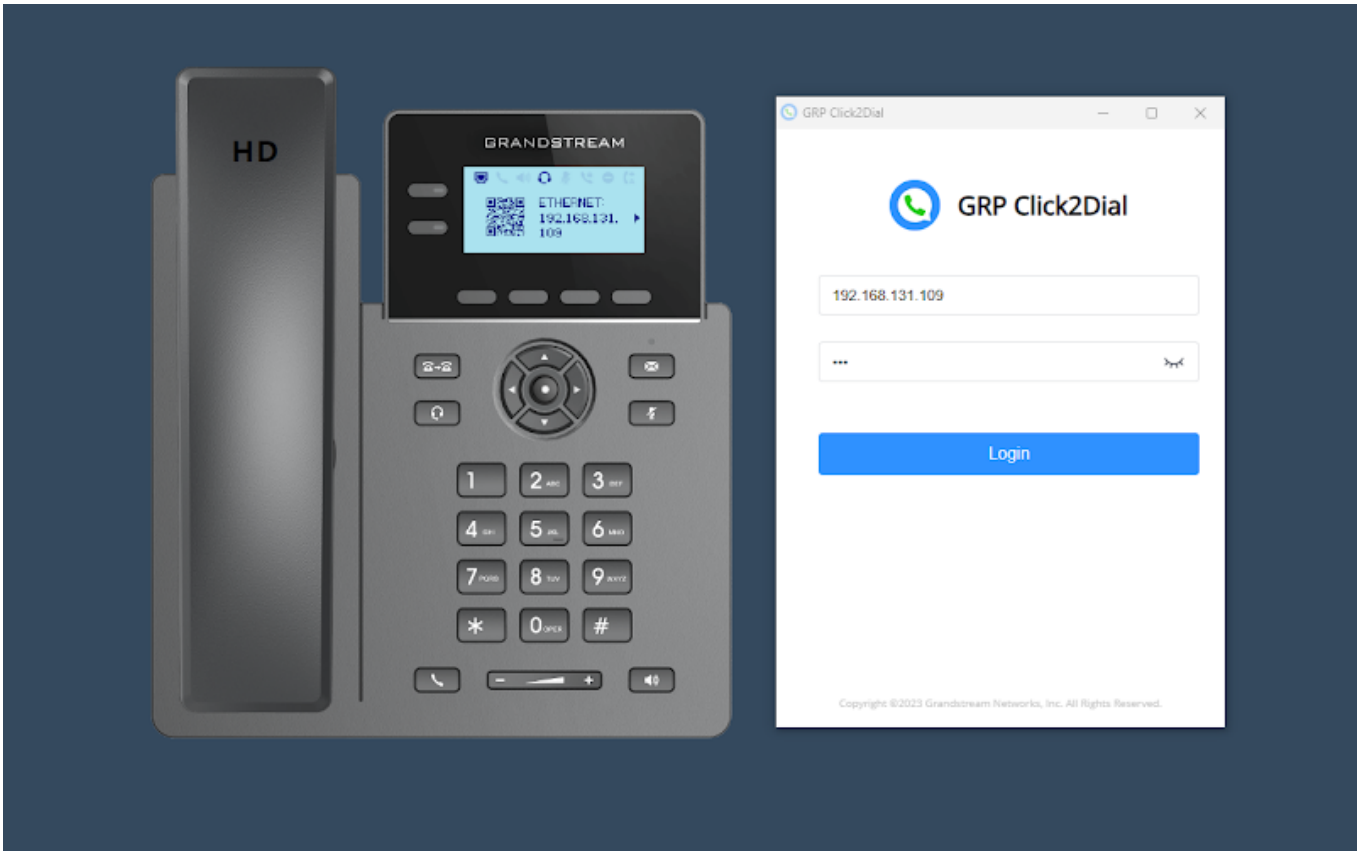
Grandstream Networks, Inc.

GRP260x and GRP260x Lite Series - Click2Dial Guide

GRP260x and GRP260x Lite Series - Click2Dial Guide

Overview

GRP Click2Dial is a lightweight web browser Add-on which integrates with Grandstream GRP260x and GRP260x Lite series seamlessly. It allows users to access via its IP address to click-to-dial, search for contacts, make calls and answer calls quickly. The GRP Click2Dial add-on helps reduce manual operations on the physical phone, improves work productivity and efficiency.



GRP Click2Dial

Some of the highlighted features are:

- Access the device for click-to-dial from web browser.
- Click to call phone numbers from any web pages.
- Search contacts by name, phone number or email, view presence status and make calls.
- Incoming call pop-up notifications.
- Diverse call functions: call establishment, hangup, call hold and resume, line selection, etc.

Install Click2Dial Add-on

Grandstream GRP260x and GRP260x Lite IP phones support Click2Dial Add-on on various web browsers.

Here are the Add-on links for each web browser:

- **Chrome**
- **Firefox**

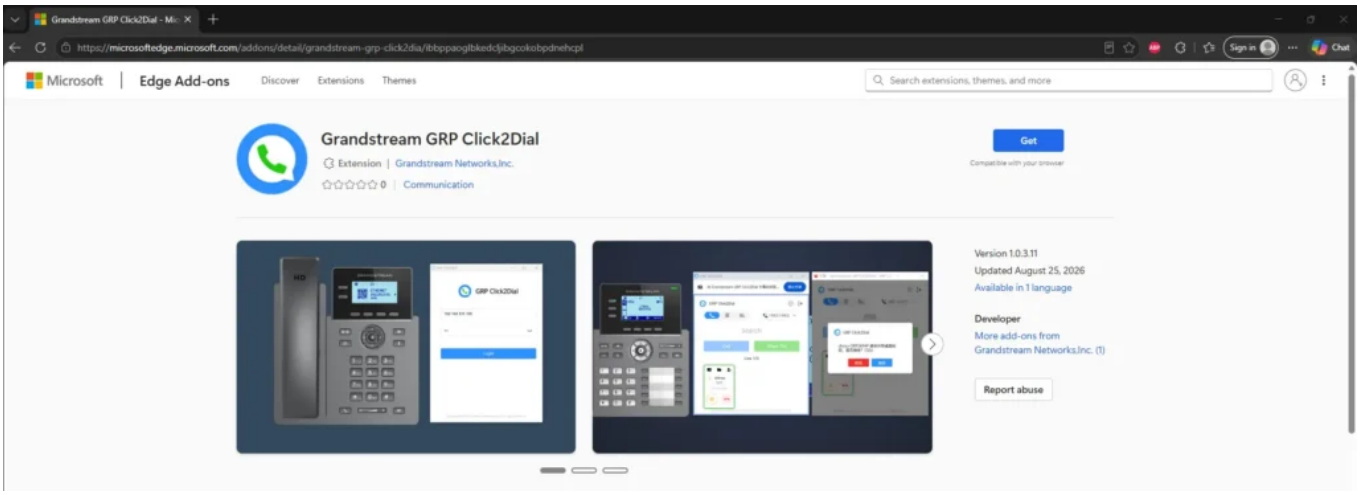
- **Edge**
- **Safari**

The steps to install Click2Dial Add-on are shown below:

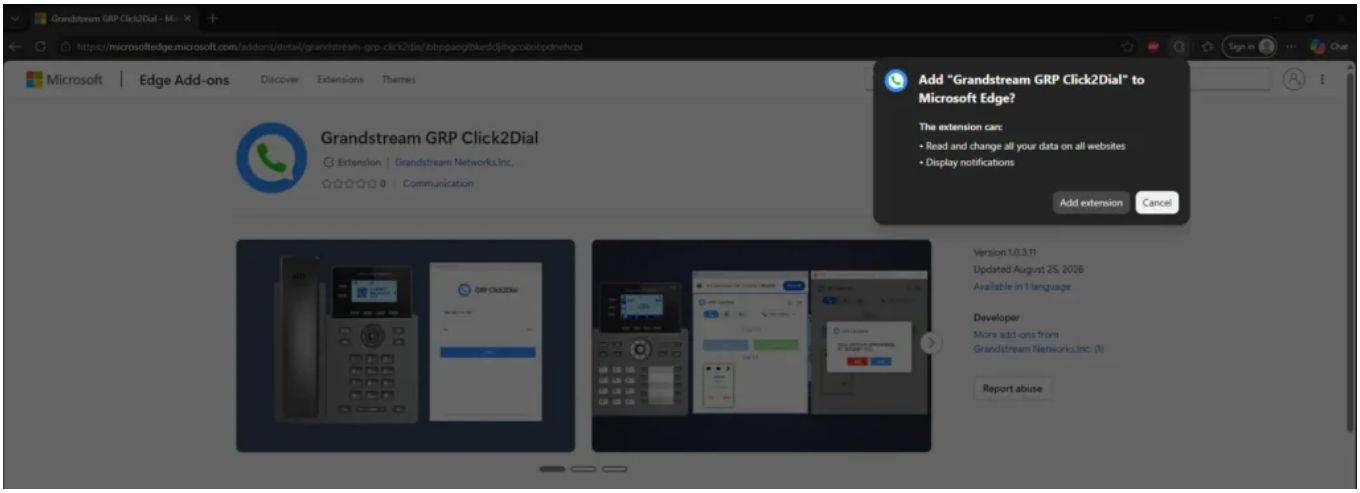
1. Click one of the link above for the Grandstream GRP Click2Dial Add-on for your browser.

(E.g.,Edge: https://microsoftedge.microsoft.com/addons/detail/grandstream-grp-click2dia/ibbppaoglbkedcljibgcokobpdnehcpl)

2. Click the "Get" button on the web page.



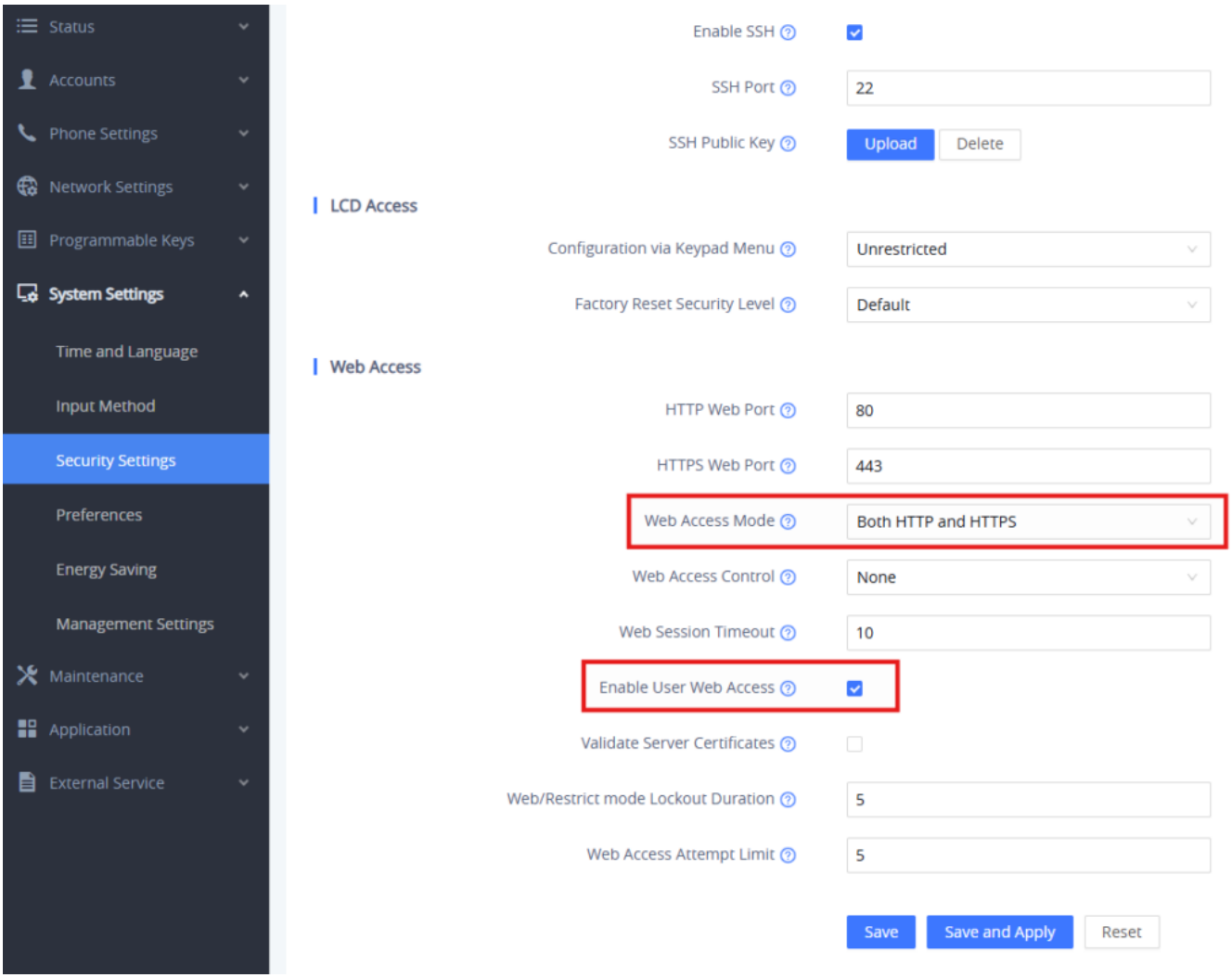
3. Click "Add extension" on the prompt to install the Add-on successfully.



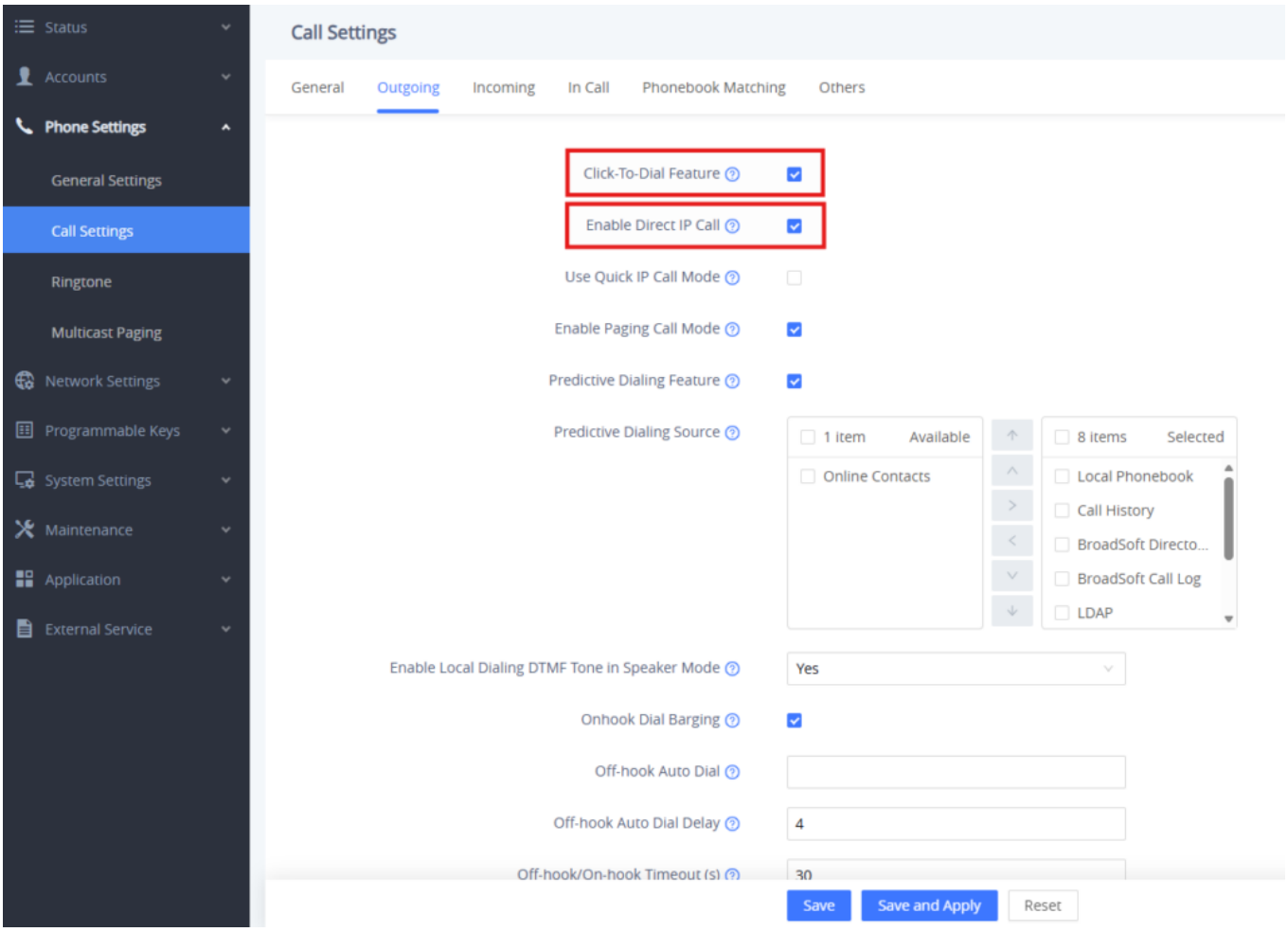
Click2Dial Add-on Usage

On the device, configure the following settings to use the Click2Dial Add-on:

- Set **Web Access Mode** to "HTTP" or "Both HTTP and HTTPS" and enable **Enable User Web Access** under **System Settings -> Security Settings -> Web/SSH Access -> Web Access**.

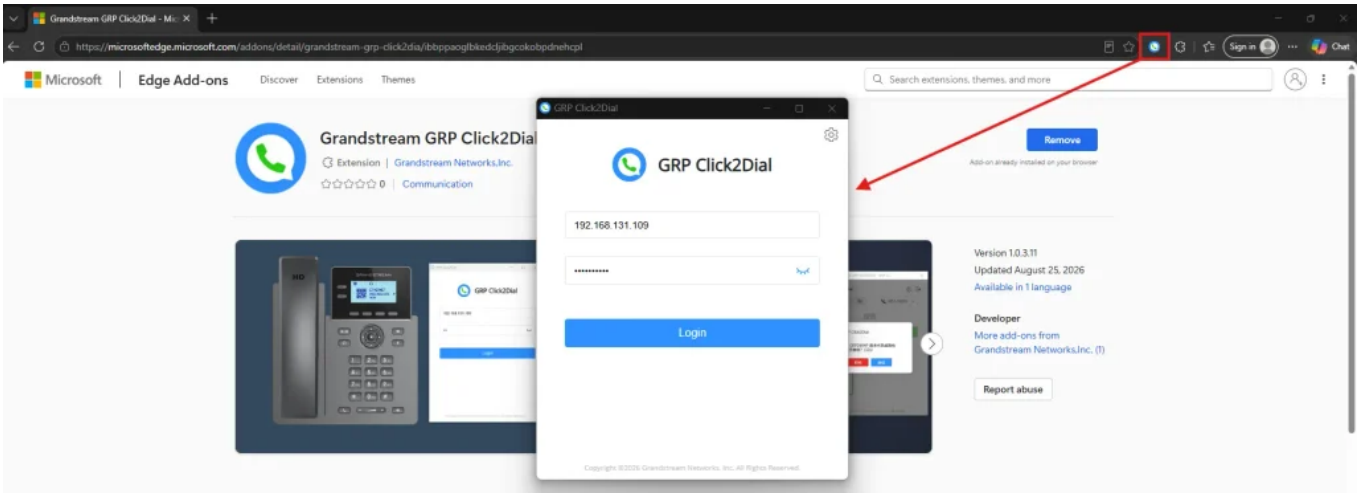


- Enable **Click-To-Dial Feature**. To allow direct IP calling with Click2Dial, enable **Enable Direct IP Call**. Both options are available under **Phone Settings -> Call Settings -> Outgoing**.



On the web browser, follow the steps below:

- Click the Click2Dial Add-on icon in the web browser's toolbar to display the login prompt. Enter the device's IP address or MAC address, then enter the corresponding password.

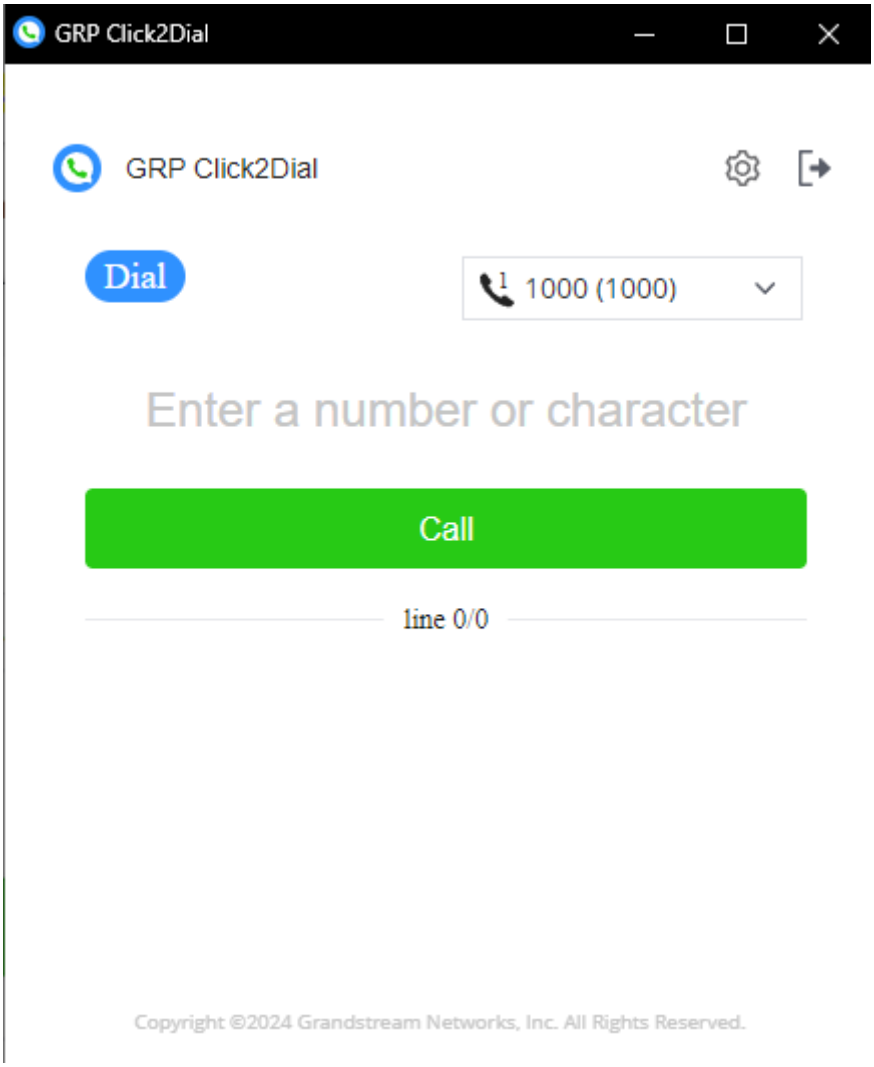


- Logging in with the device's default password is not supported by Click2Dial. The default password must be changed before using the Add-on.
- The Click2Dial Add-on is supported only by the GRP260x and GRP260x Lite series phones. Other phone

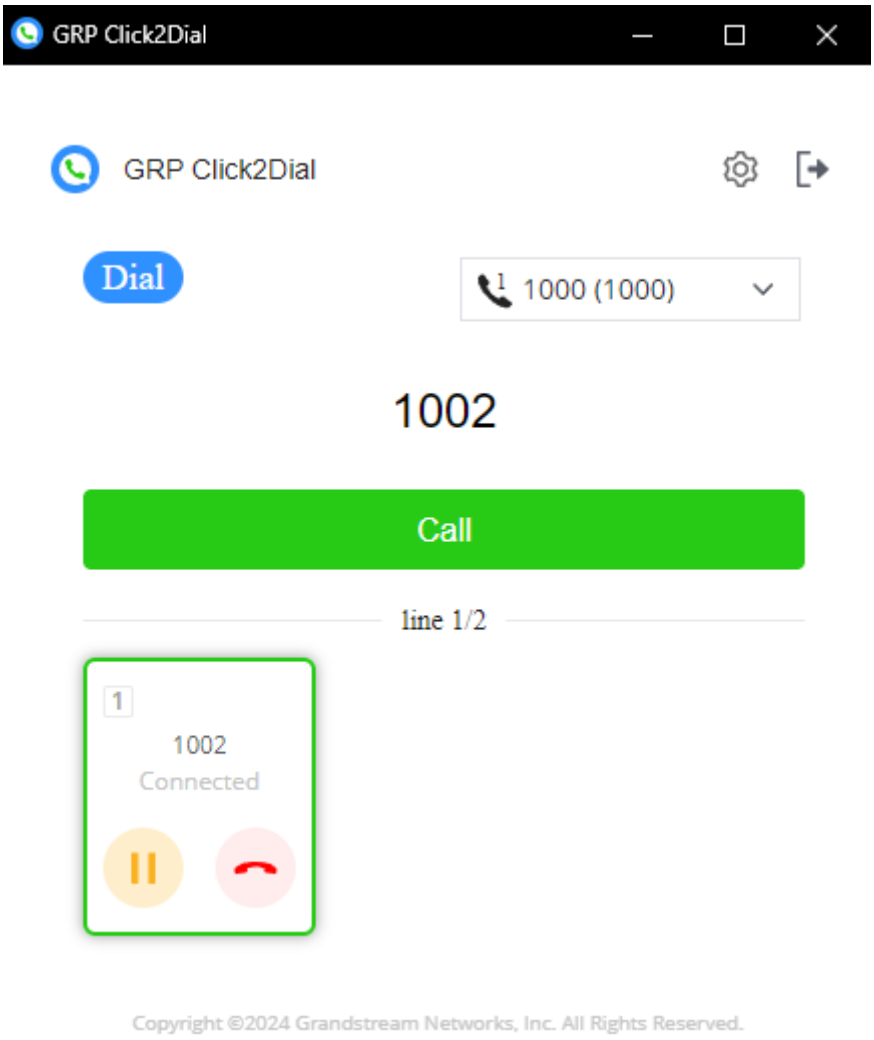
models cannot log in to the Add-on.

- Only one Add-on account can be logged in at a time. Multiple Add-on accounts cannot be logged in simultaneously.

- After successfully logging in, users can use this app to dial. Just input the number and click "Call".



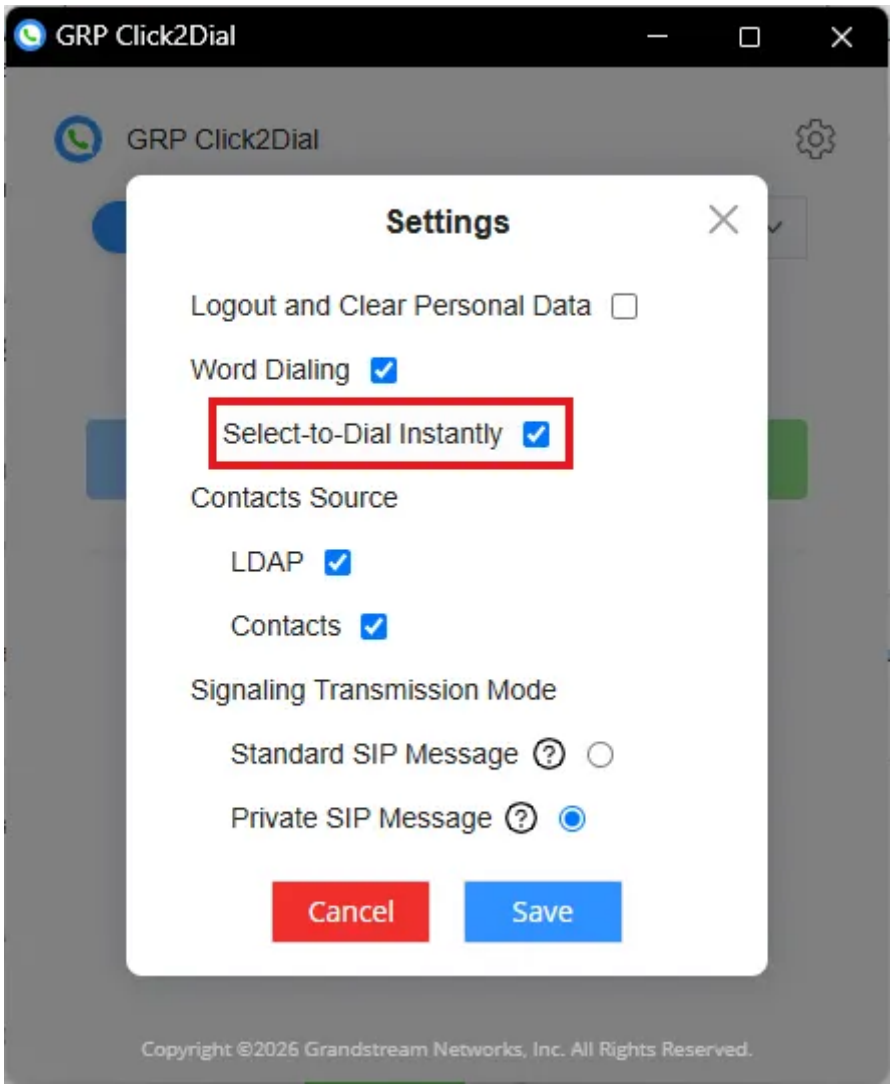
- After the call is established, users can hold/resume, and end the call from the app.



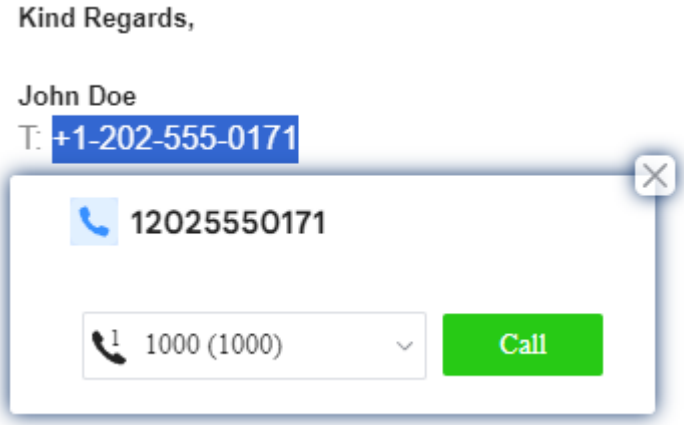
Available features

Outgoing calls

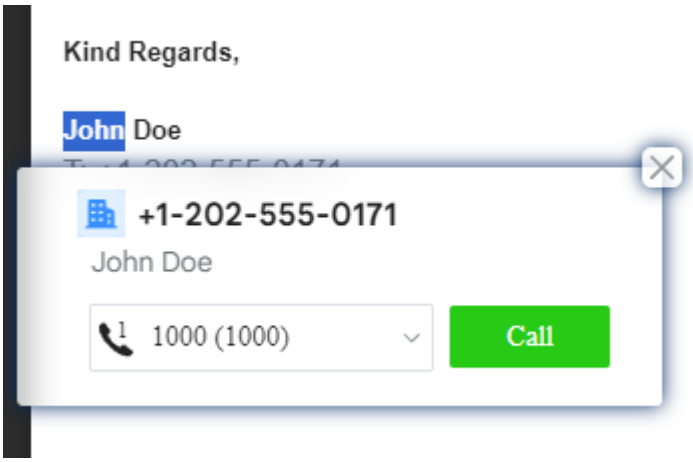
- Click2Dial allows users to dial phone numbers or contacts by selecting their text on any web page in the browser. To enable this feature, click the **Settings** icon, select **Select-To-Dial**, and click **Save**.



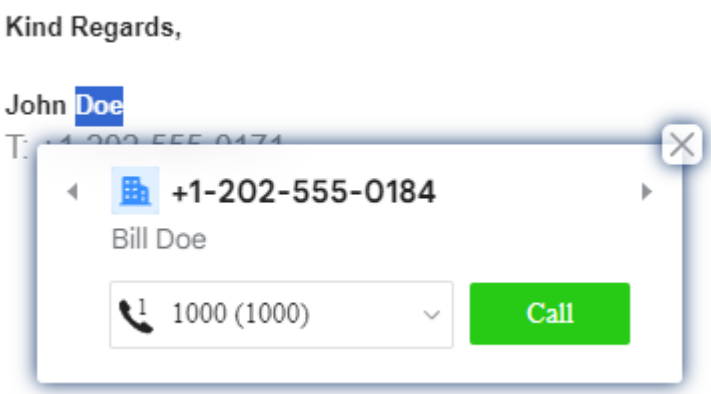
- Once enabled, users can dial by selecting phone numbers or contact names from any web page.

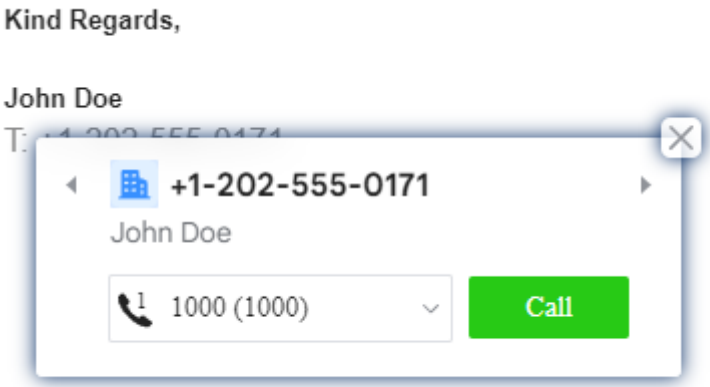


For the name selection to work, the name you select must be saved as a contact in your the device's phonebook.

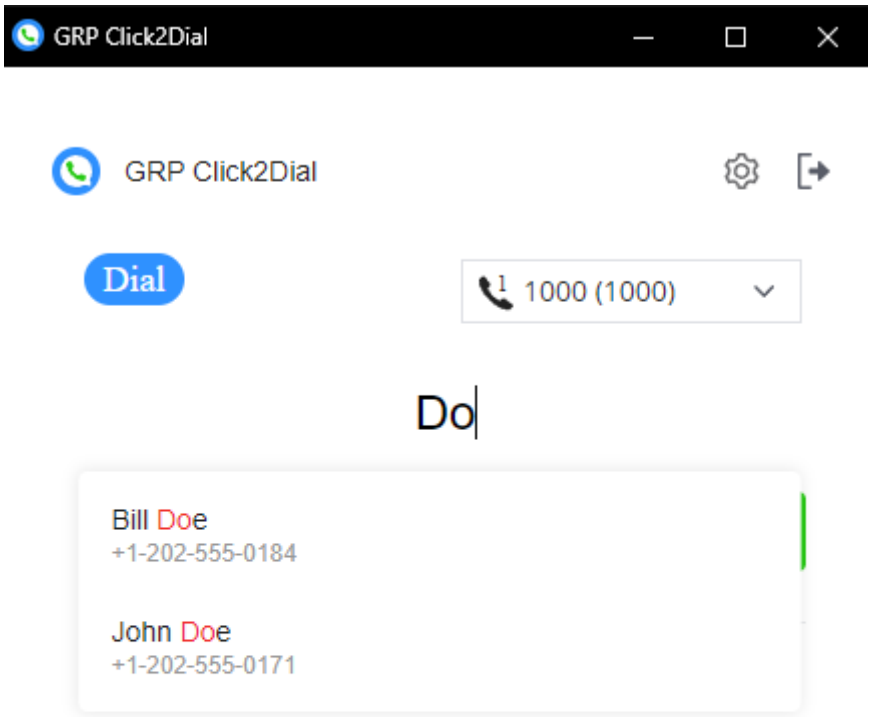


- If the name you select has multiple entries in your phonebook, the Click2Dial app window will display an arrow for you to select the desirable one.



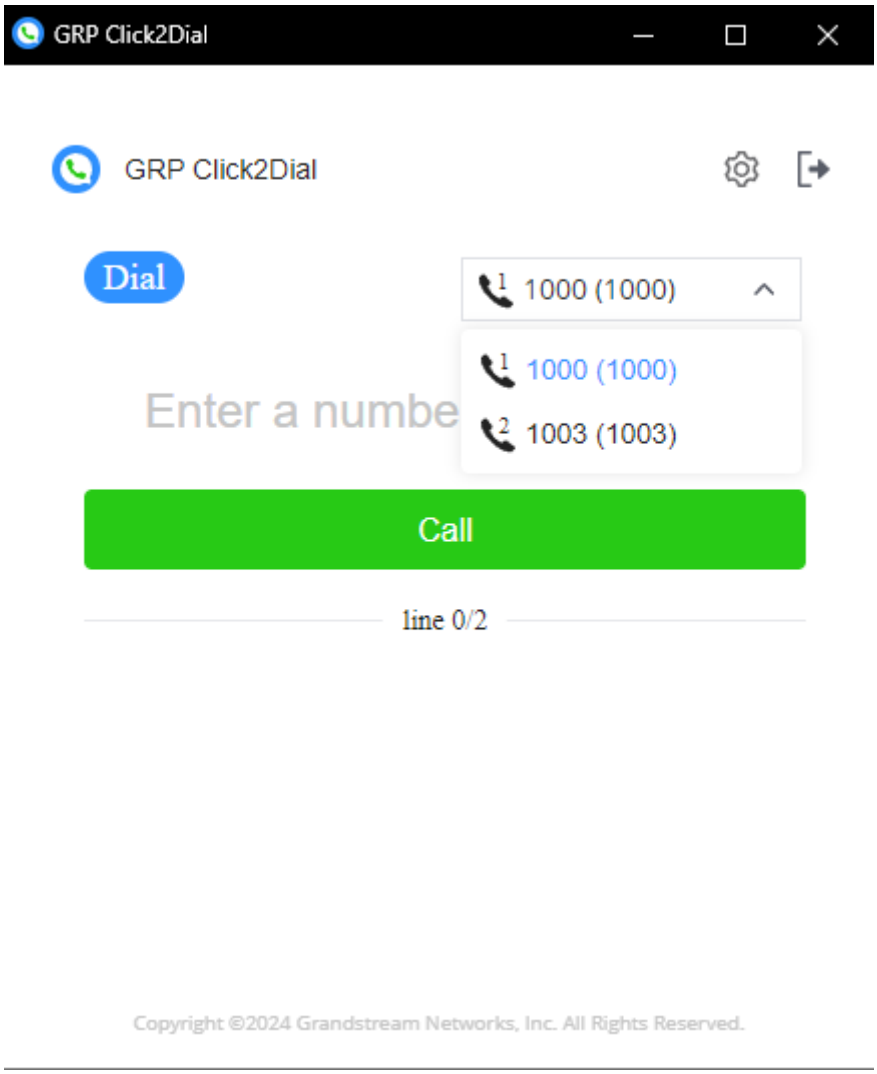


- Search contacts by name, phone number or email, view presence status and make calls.

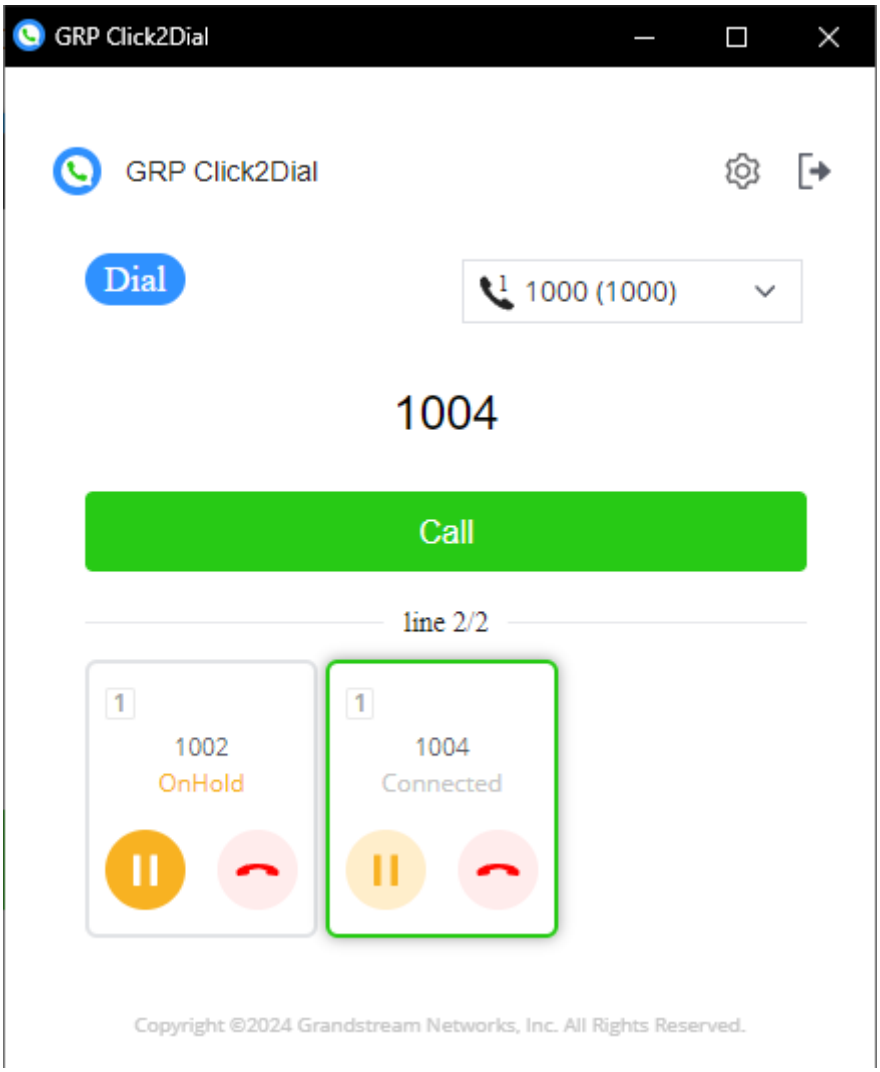


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- If the GRP260x has multiple registered accounts, users can choose which account they want to use for the call directly from the app page.



- When there are multiple ongoing calls, the app page will be displayed as shown below:

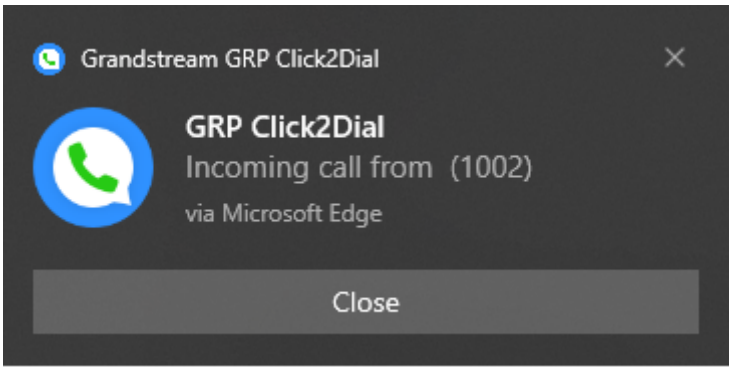


(Account 2 is on hold, Account 1 is connected.)

Incoming call

- Incoming call pop-up notifications.

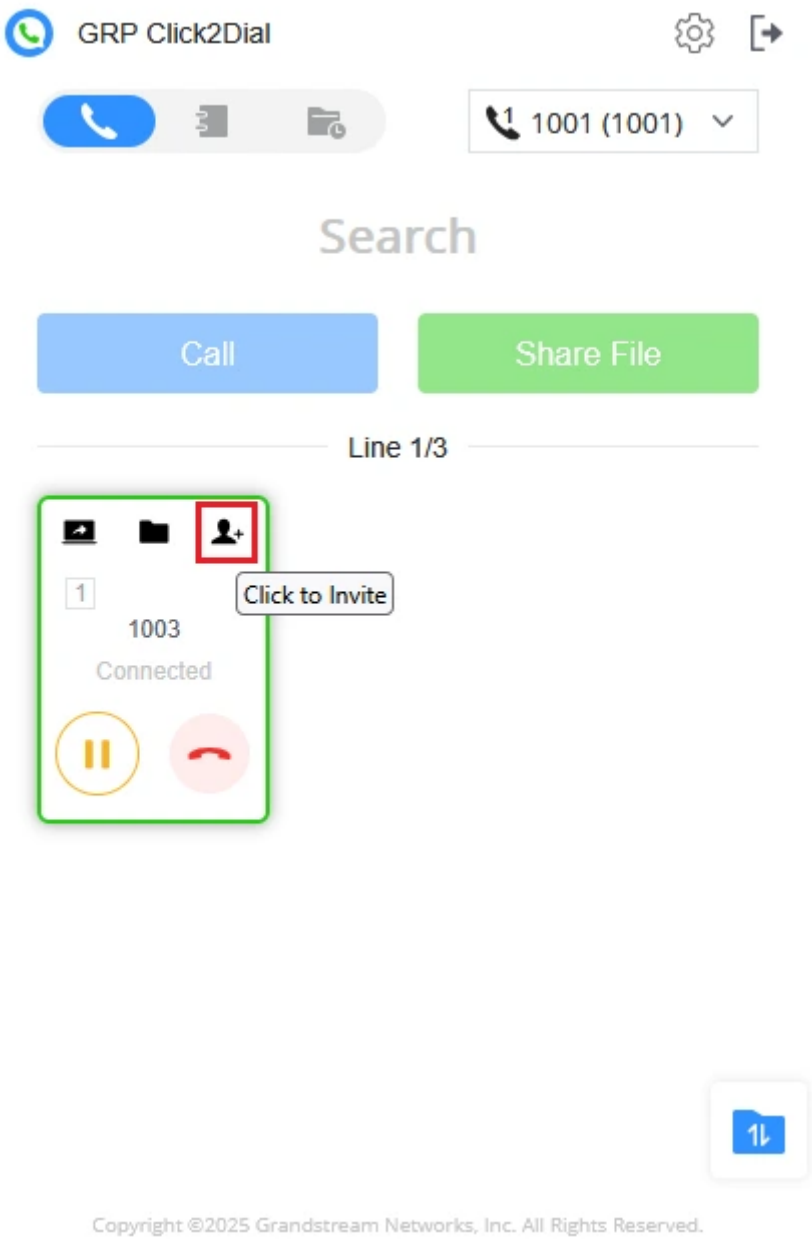
When there is an incoming call, the web page will pops up a window to remind the user.



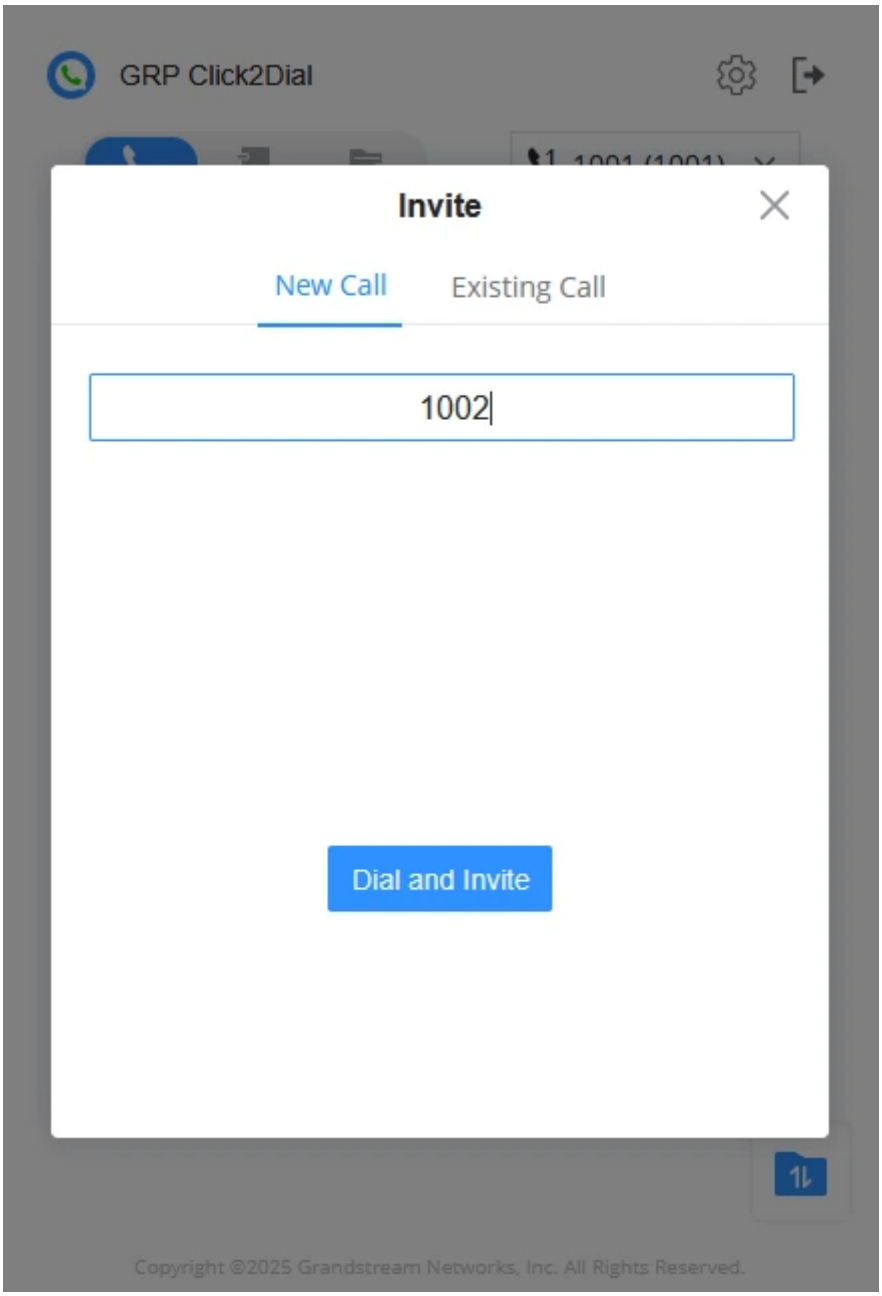
Meeting

During active calls users can seamlessly invite additional participants using the Click2Dial Add-on to create a conference session with up to 5 total members (1 initiator + 4 additional participants).

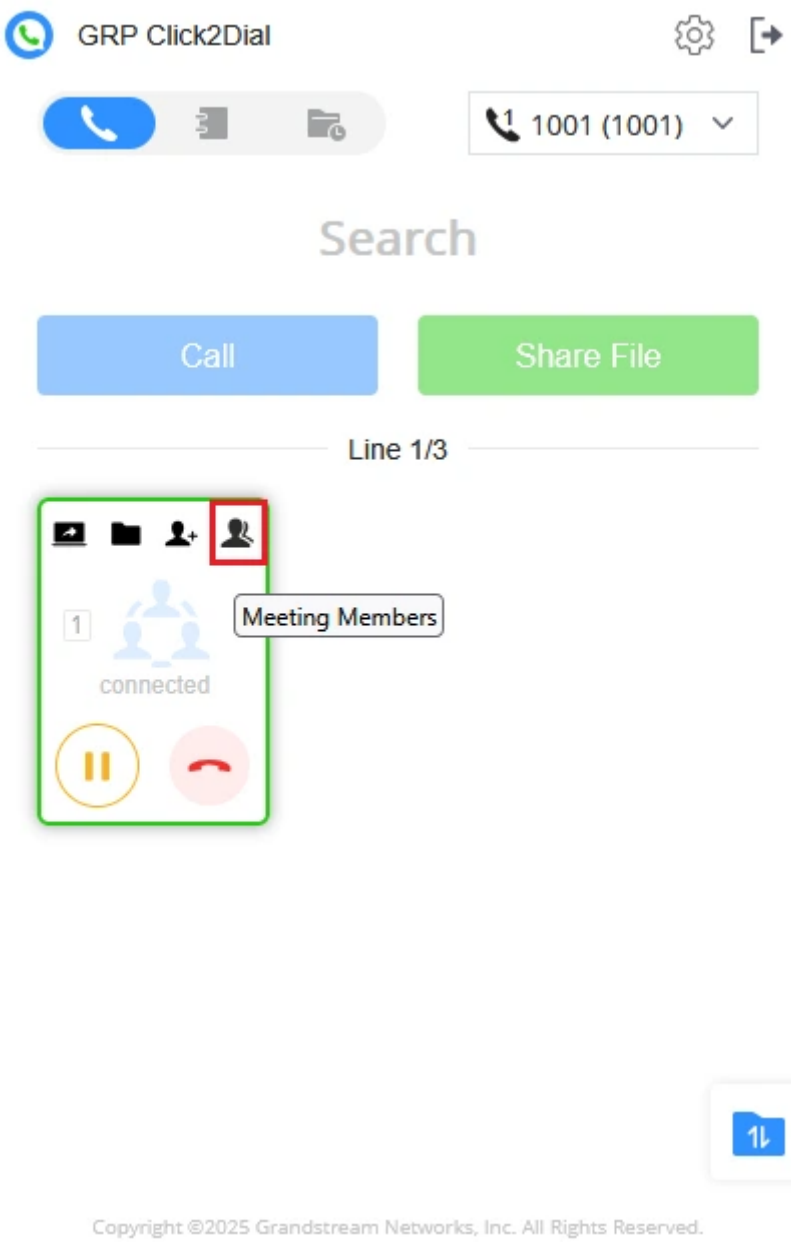
- While in call, click on the invite icon shown below.



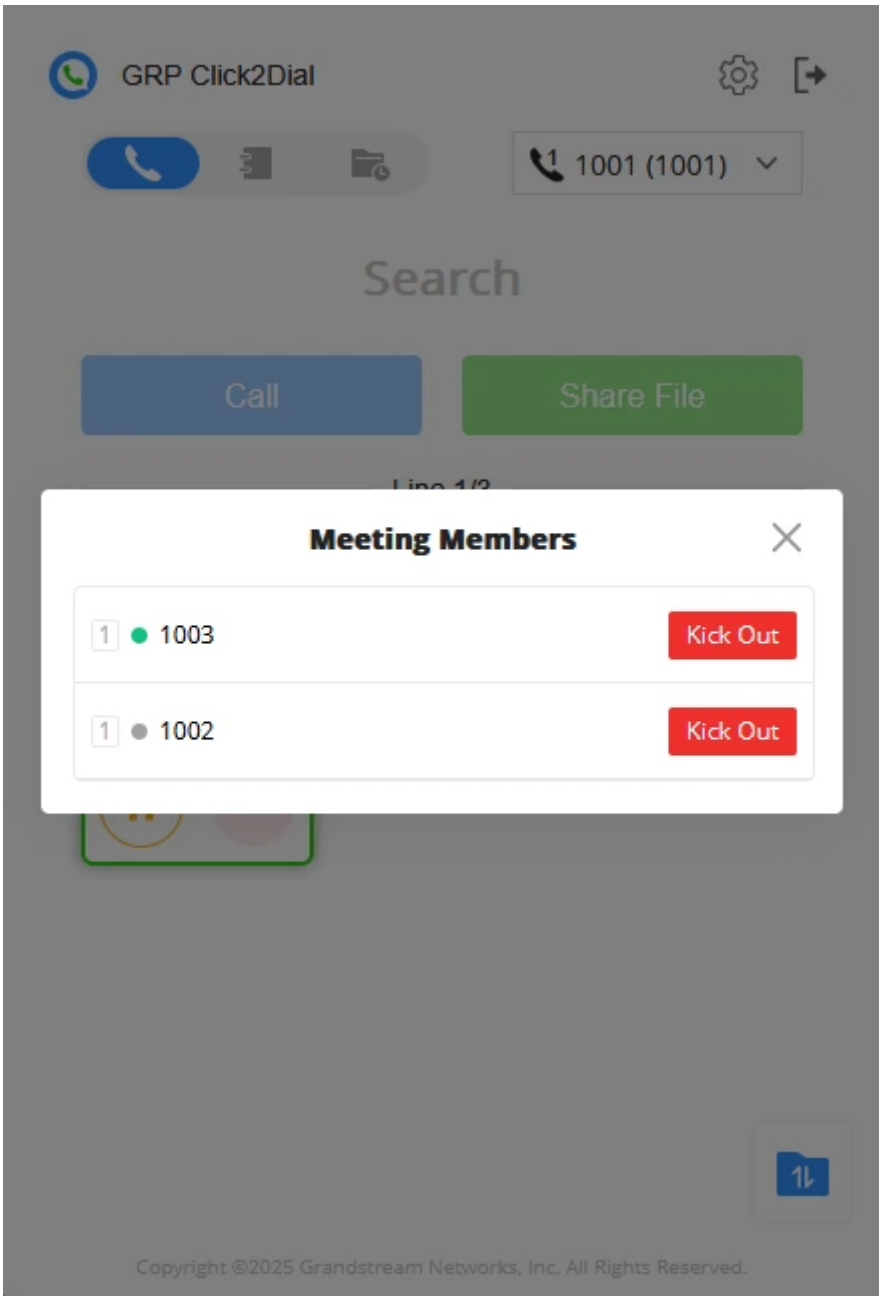
- Enter the target extension and select "**Dial and Invite**".



- After establishing the conference, press on "**Meeting Members**" to view all participants and manage attendance by removing members as needed.



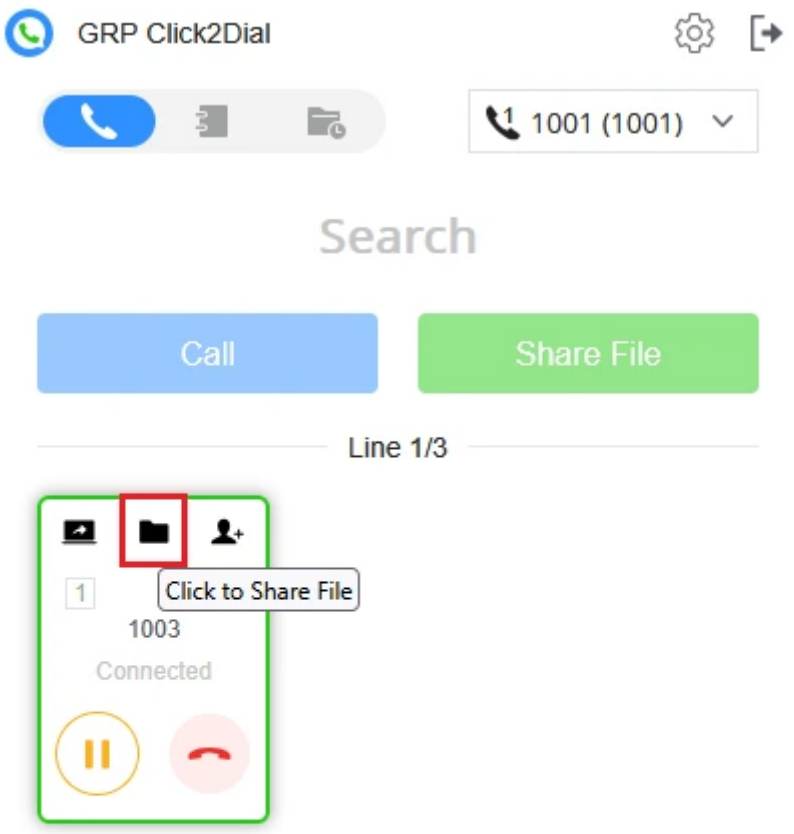
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File Sharing

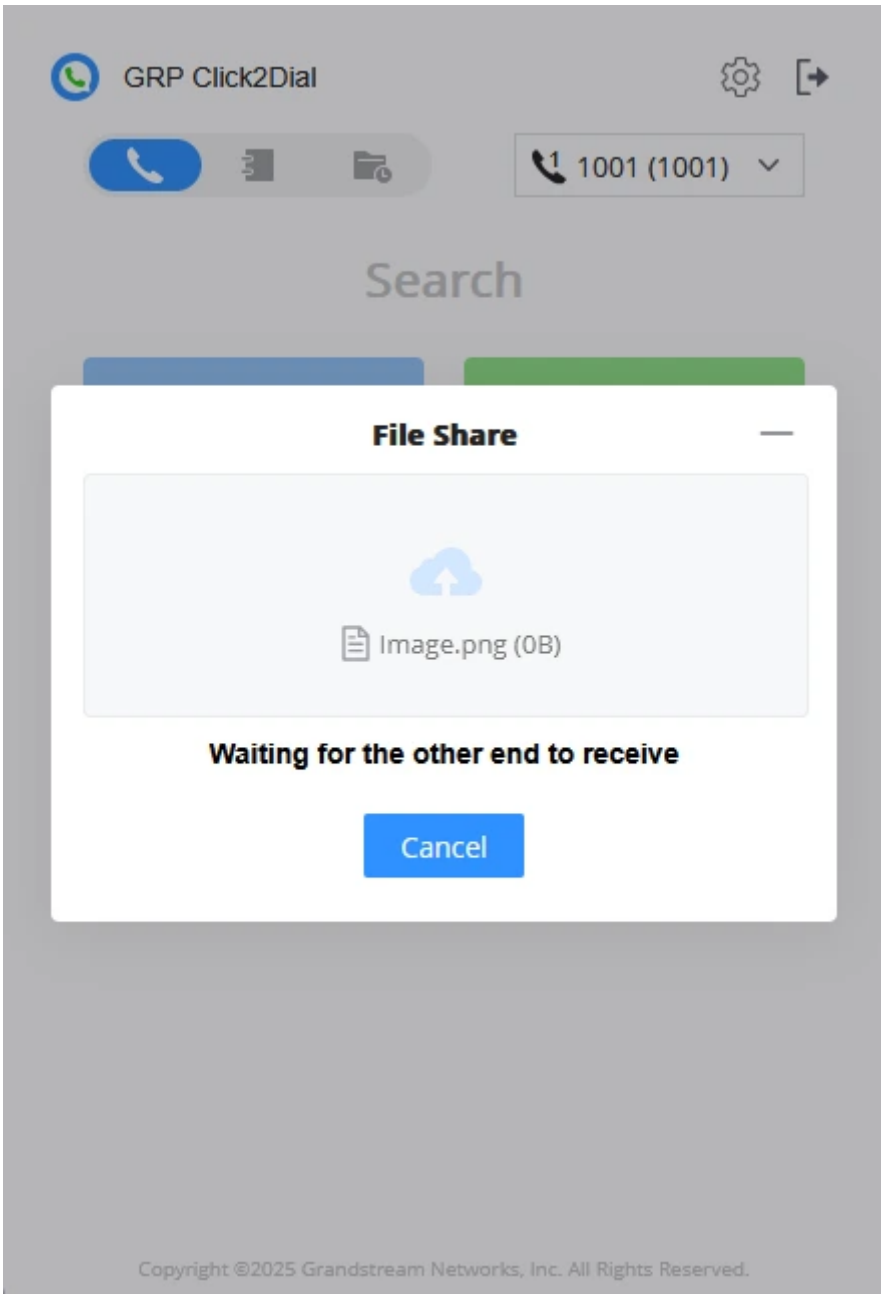
The Click2Dial Add-on enables seamless file transfer during calls which can be performed by following the steps below:

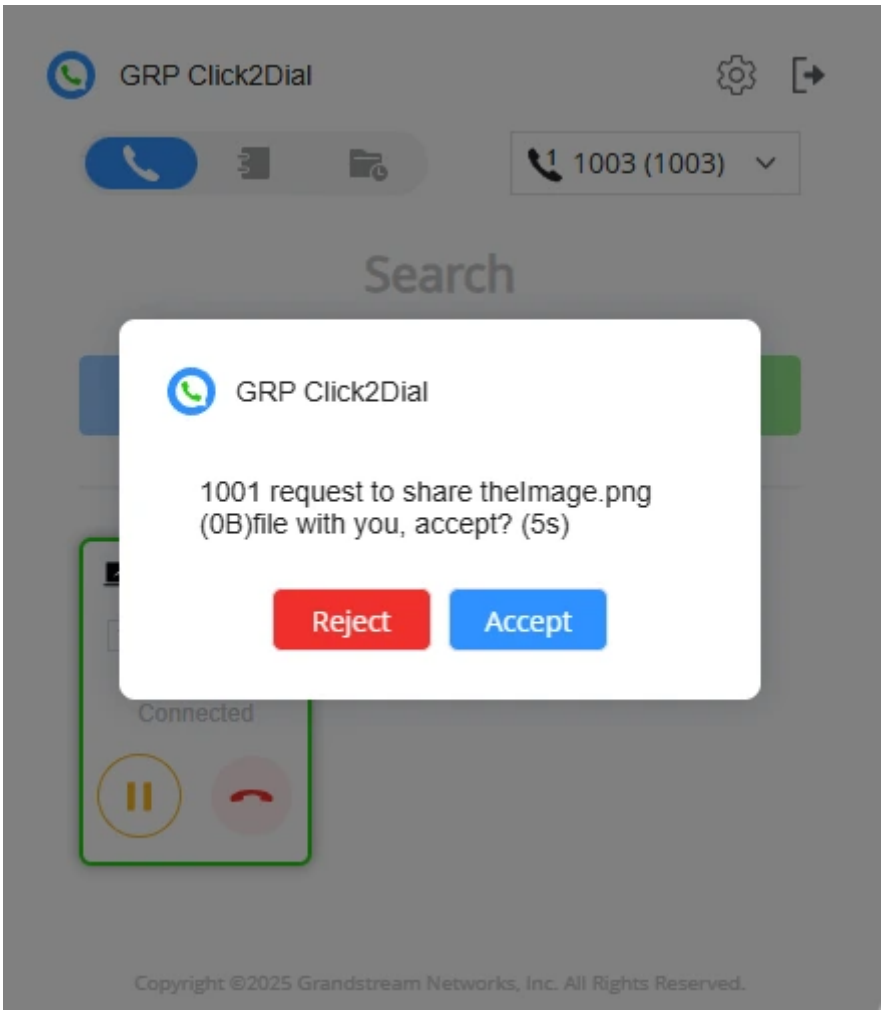
- During an active call, press the "**Share File**" button.



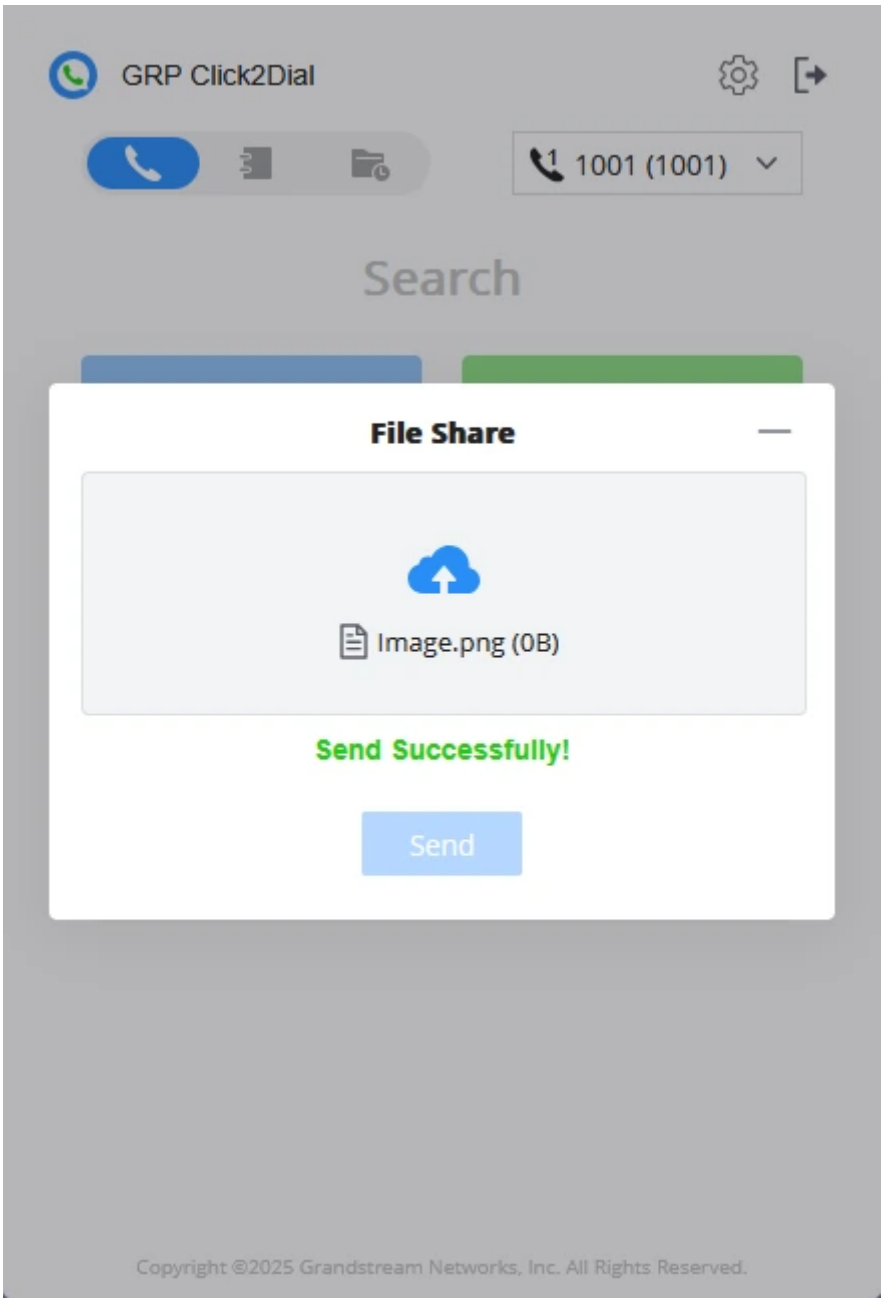
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- After selecting your file, the recipient will be prompted to **accept** or **decline** the transfer. The file will only be sent upon their confirmation.


GRP Click2Dial
1001 (1001)
Search
File Share
Image.png (0B)
Waiting for the other end to receive
Cancel
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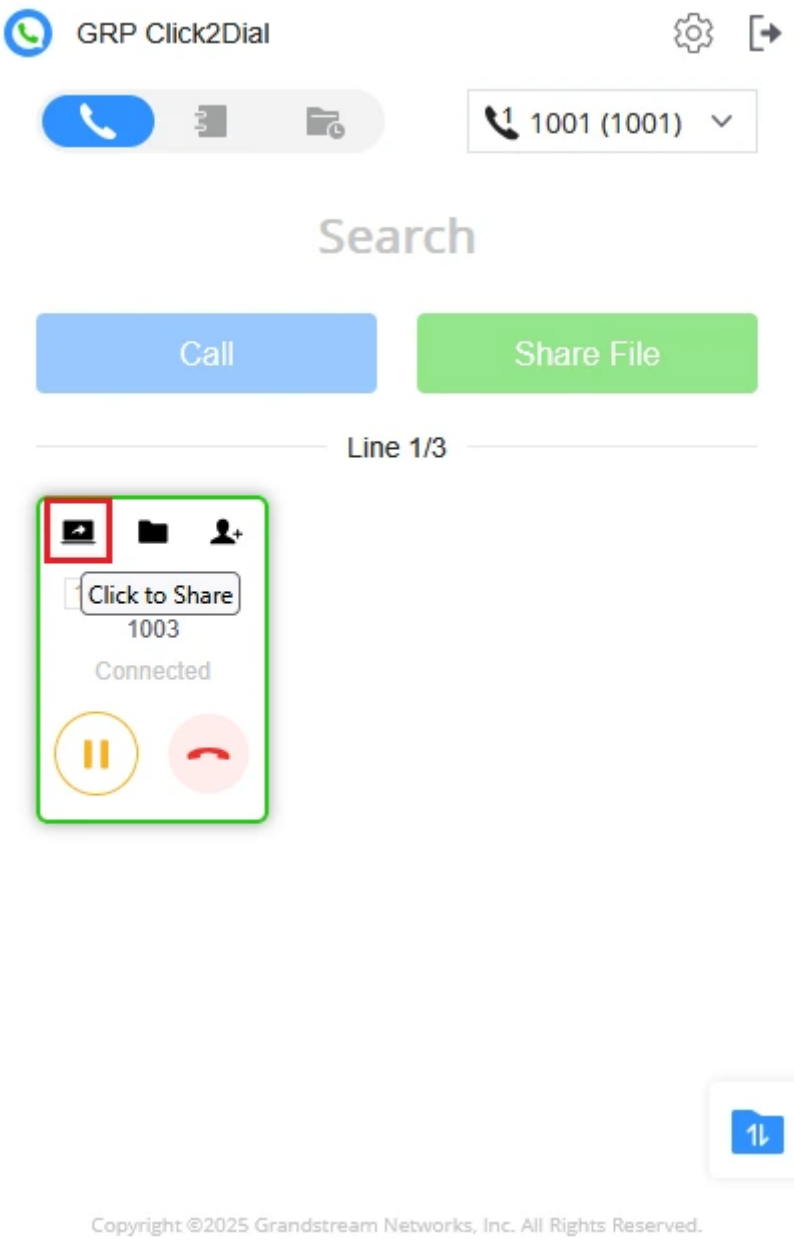
- Once the recipient approves the transfer, the sender will be notified that the file has been delivered.



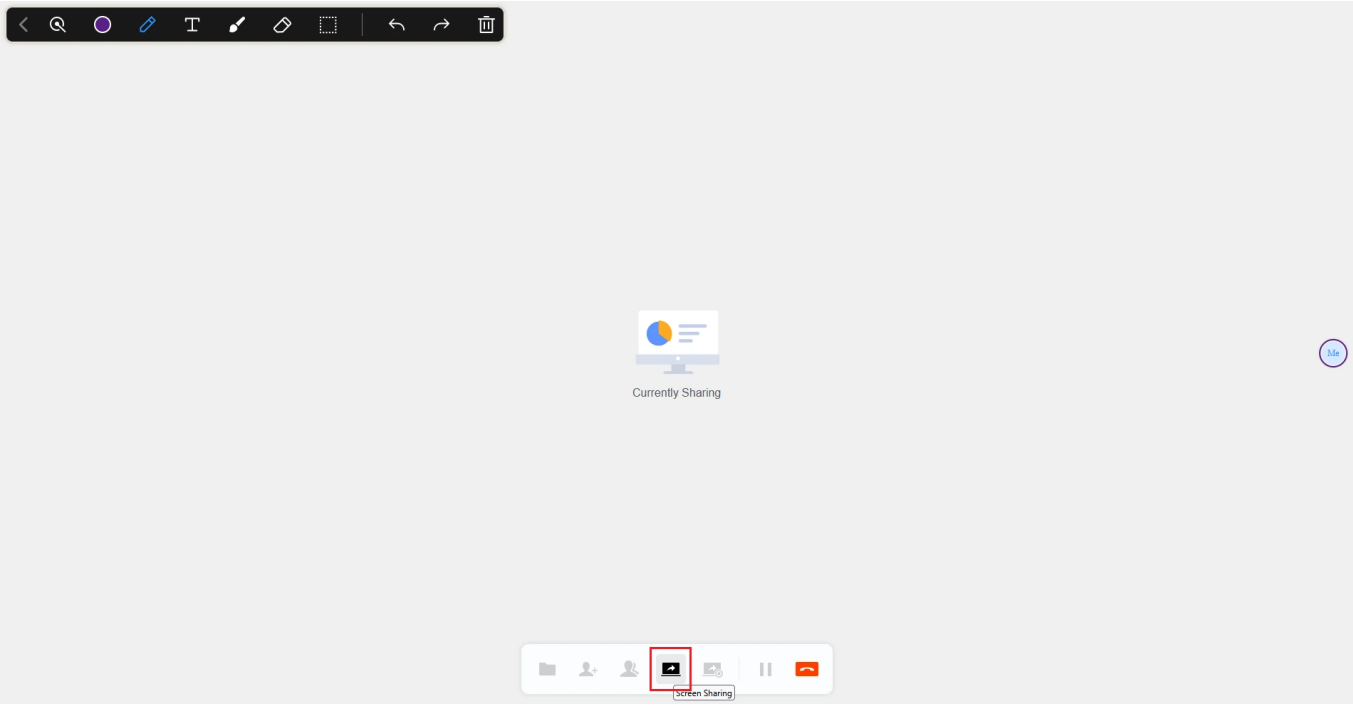
Screen Sharing

Screen sharing can be initiated during active calls to enable visual collaboration. The feature is designed to support live presentation of a specific window or screen.

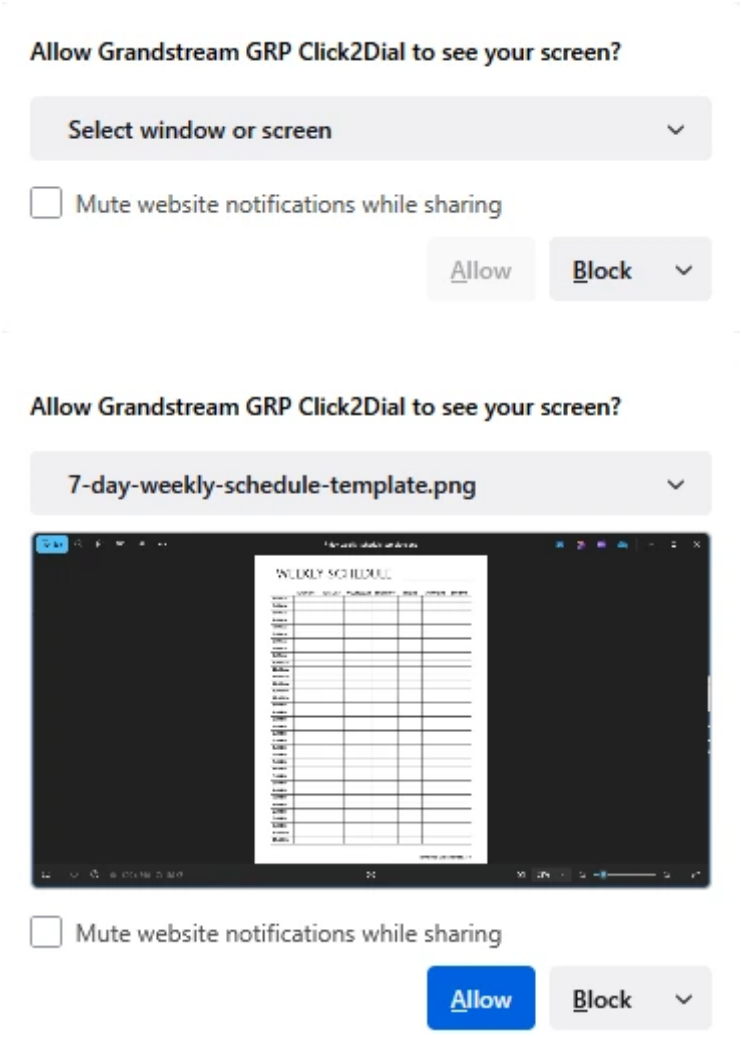
- The **"Share Screen"** option is selected from the interface during a call.



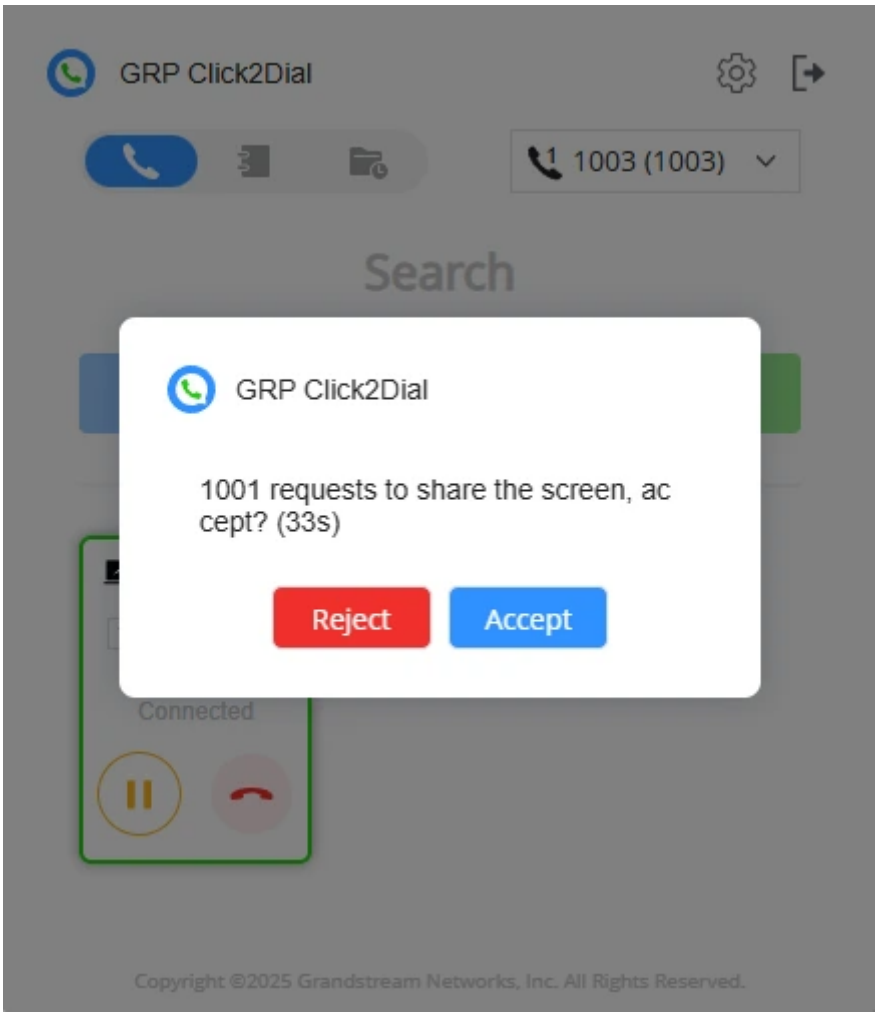
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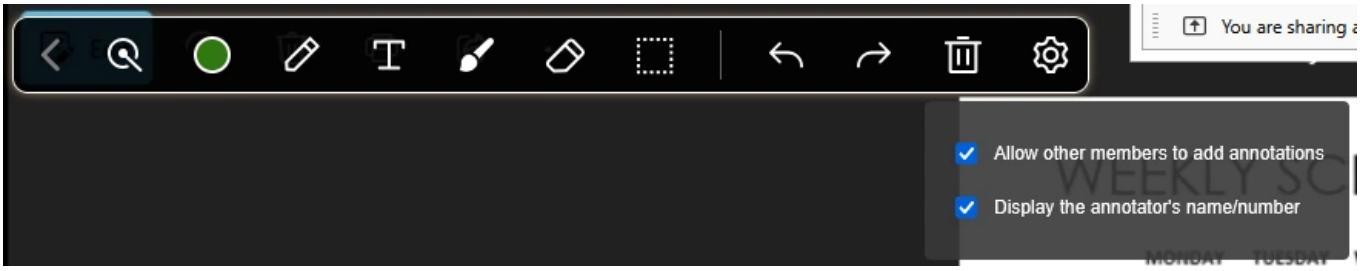
- Once the screen sharing button is selected, a sharing mode is chosen from the available options. (Window, Screen)



- The recipient is prompted to accept or decline the screen sharing invitation.



- During the sharing session, participants can use the provided tools to add annotations to the shared content. The presenter has the option to enable or restrict annotation permissions for other members, as well as choose whether to display the annotator's name or identifier.



Supported Devices

Device Name	Click2Dial Support	Share Features Support
GRP260x Series	1.0.5.25 or higher	1.0.7.10 or higher
GRP260x Lite Series	1.0.1.29 or higher	1.0.1.29 or higher

Click2Dial Supported