Grandstream Networks, Inc.

PBX GS AI Features Guide

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INTRODUCTION

This guide provides a general overview of the Artificial Intelligence (AI) features available on your Grandstream IP PBX. These features, powered by the RemoteConnect AI service, are designed to enhance communication efficiency, improve accessibility, and simplify administrative tasks through advanced speech recognition, transcription, and generation.

AI services are a purchasable add-on and are subject to usage limits defined by your active RemoteConnect plan. An administrator can enable these features for all extensions, or apply them to selected extensions only.



PBX AI Features Overview

PREREQUISITES

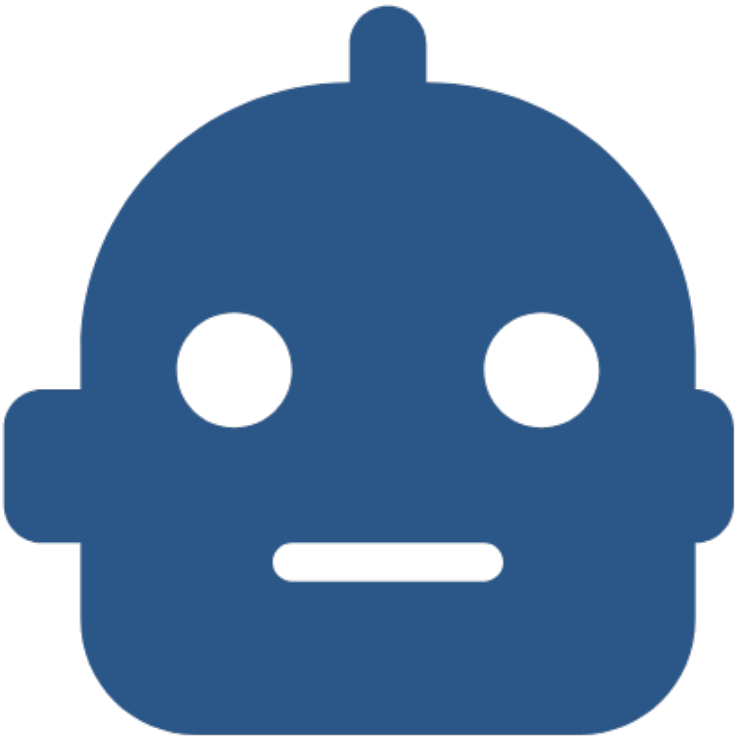
Before using the AI features, ensure the following requirements are met:

- **Supported Models and Firmware:** Refer to the Supported Models section for the list of supported devices and minimum required firmware versions.
- **AI Service Activation:** The AI function trial or subscription must be enabled for your specific PBX device by contacting Grandstream Support.
- **Administrator Configuration:** The PBX administrator must enable the desired AI features globally under **Integrations->AI Settings (Beta)** and assign permissions to specific extensions.

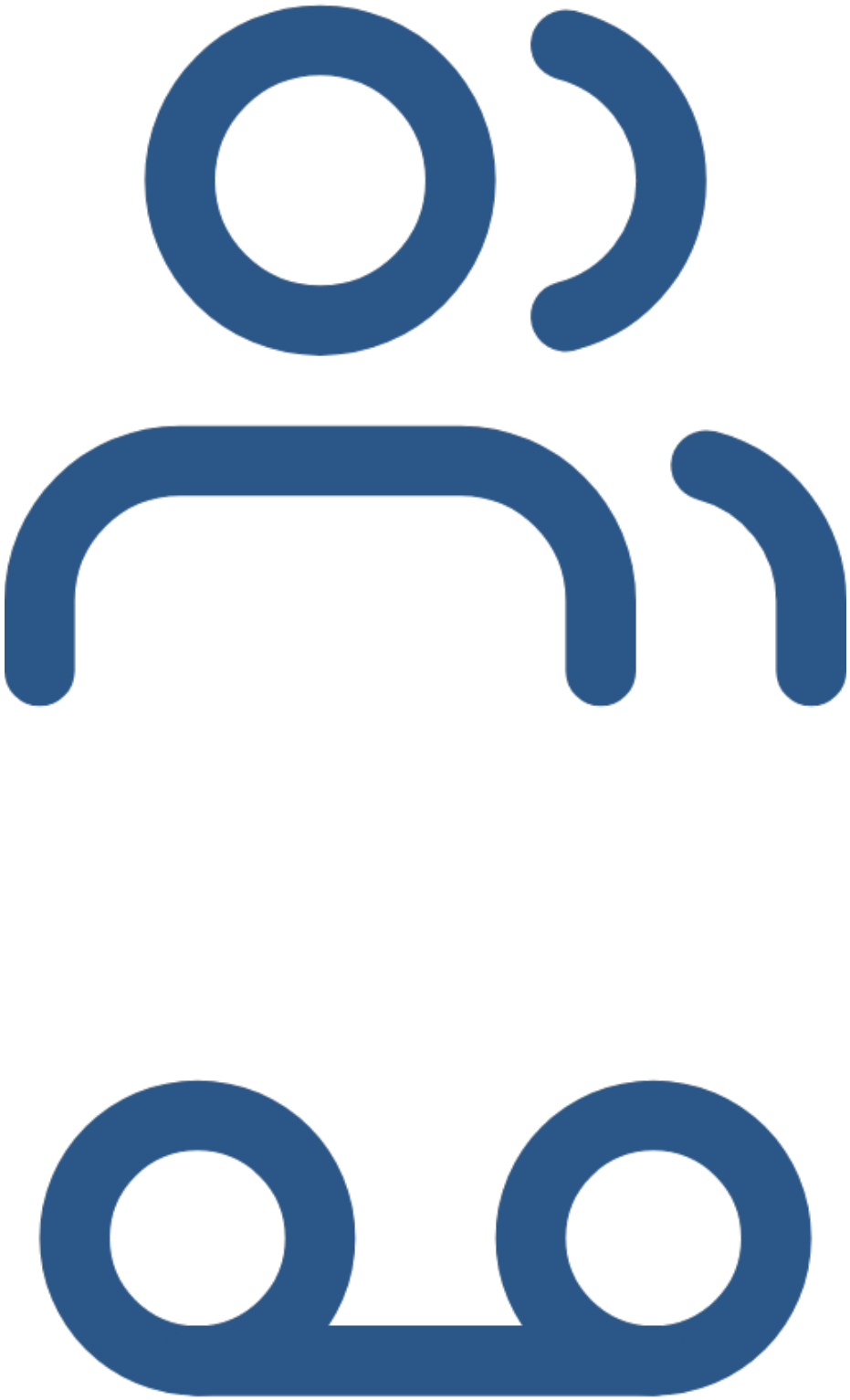
SUPPORTED AI FEATURES

The Grandstream IP PBX offers a suite of AI-powered tools that integrate with calling, conferencing, and

voicemail. Click the options below for detailed instructions guide on each feature.











SUPPORTED MODELS

The AI features covered in this guide are supported on the following platforms. Ensure all devices are updated to the minimum required firmware versions before enabling any AI features.

Product	Minimum Version	Call/Meeting Transcription		Call/Meeting Summary	Voicemail Transcription	AI Generated Speech	AI Translation*	AI Voice Assistant*
		Real-time	Post-call					
PBX								
UCM6300/A	1.0.33.30+	Yes	Yes	Yes	Yes	Yes	Yes	Yes
CloudUCM	1.0.33.10+	Yes	Yes	Yes	Yes	Yes	No	No
Wave Client								
Wave Desktop	1.33.14+	Yes	Yes	Yes	Yes	-	Yes	Yes
Wave Web	1.0.33.14+	Yes	Yes	Yes	Yes	-	Yes	No
Wave Android	1.0.33.8+	No	Yes	Yes	Yes	-	Yes	No
Wave iOS	1.33.9+	No	Yes	Yes	Yes	-	Yes	No

*AI Translation and AI Voice Assistant require updated firmware. Minimum supported versions include:

- UCM6300/A Series: 1.0.35.8+
- Wave Desktop 1.35.6+

- Wave Web 1.0.35.7+
- Wave Android App 1.0.35.7+
- Wave iOS App 1.35.7 +